SaPATIENT PARTICIPATION GROUP MEETING

ST GEORGES MEDICAL PRACTICE

MINUTES OF MEETING THURSDAY 27 JULY 2023 AT 1600 HOURS

PRESENT

Andy Jones

Colin Pease

Jayne Tidd

Val Johnston

Grahame Levett

Serena Rana Rahman

Doris Jones

Susan Taylor

Liz Stewart

APOLOGIES

Lynsey Jenkins

Karen Gannon

This was the first meeting of the new panel. No agenda had been set. It was very much a brain storming session as to how the group can proceed effectively. Terms of Reference were requested to enable the panel to ascertain how it can operate. Liz Stewart to email copies to the panel

ACTION – LS

It was agreed that Doris Jones would be the Chair and Susan Taylor Secretary for 1 year. Andy Jones offered to assist the Secretary

Communication. How do we get the message out to patients to consult with the members of the PPG. Facebook was discussed. SRR agreed to put together a Facebook page.

ACTION – SRR

Another method of communication for people who do not use Facebook or online services was by way of posters displayed in the various outlets in the village. Doctors surgery, Cafes, Supermarkets, Barbers, hairdressers etc. Members names/contact details would be put on the posters. No member of the group objected to this.

ACTION – SRR

LS confirmed that 3,536 patients use online services in the surgery which accounts to 60%

An update was provided by LS on the new surgery. The construction company is Acomb Construction based in Richmond. Work will commence on Monday 31 July 2023 and is expected to be completed by 3 May 2024. 4 parking spaces in the current car park will be taken over by Acomb to hold their equipment. LS to email details of the current plan

ACTION – LS

The portakabins which form the new surgery belong to Middleton Hall and will be returned to them. CP said he had heard a rumour that they would be used for the pharmacy. The answer is no

CP raised the question of home visits for the elderly. LS said that home visits had never been suspended. However, they are done on assessment and are for the genuinely housebound. No transport is not a reason for a home visit.

CP raised the question of repeat prescriptions and the delay in obtaining them should blood tests be required. Prescriptions do carry a review date, however, there is an element of each patient taking control of their own individual situations. LS raised an example that for patients with diabetes, their review is carried out according to their birthdays.

The frequency of meetings was discussed. The general consensus was for quarterly meetings.

No date was agreed for the next meeting.

Susan Taylor

27 July 2023