**ST GEORGE’S MEDICAL PRACTICE NEWSLETTER**

*Welcome to the first edition of our newsletter for 2024, it has been quite sometime since our last newsletter and we hope you find the information helpful.*

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***NEW SURGERY***

*Our new surgery is well underway in it's construction with an estimated completion date of May/June 2024****.***  *We will keep you updated on progress.*

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***ONLINE SERVICES***

* Book appointments
* Request prescriptions
* View your electronic medical record   
  ***For more information please visit our website or speak to a member of the reception team***

**NEW - HEALTH ADVICE SERVICE – CITIZENS ADVICE BUREAU**

We know that the costs of living have greatly increased over the last year and is causing a significant impact on all of us, this can be especially true if you have a have a health condition which is affecting your ability to work, family life, money management and debt or you looking after someone with an ongoing health condition.

Citizen's Advice Darlington are now running sessions at the surgery on a Wednesday morning(appointments to be booked via reception) for anyone who needs advice or support. Please speak to a member of the reception team, all conversations with the Citizens Advice Bureau are strictly confidential.



Our reception team are here to help guide you to the most appropriate service and care. Please treat them with kindness and respect. Physical or verbal abuse will not be tolerated.

**REMEMBER TO CANCEL YOUR UNWANTED APPOINTMENTS!**

*Our did not attend figures for December were:*

***GP = 2.5 hours***

***Nurse Practitioner = 0.5 hour***

***Nurse = 4 hours***

***Health Care Assistant = 1.5 hours***