Present: Mrs. Liz Stewart (Practice Manager) Chair

Dr Adrian Marshall (GP Partner)

Mr. GL (Patient Representative)

Mrs. VJ (Patient Representative)

Mr. FM (Patient Representative)

Apologies: Mr. FR (Patient Representative)

Mrs. JS (Patient Representative)

Mrs. MT (Patient Representative)

Mr. JE (Patient Representative)

Ms. ML (Patient Representative)

Miss SR (Patient Representative)

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| **Item** |  | **Action** |
| **1** | **MATTERS ARISING FROM MEETING HELD 16 FEB 2016**   * ES informed the group that MT has decided to resign. The surgery was very grateful for the valuable contribution M had made to the group but respected her decision to leave. * Pharmacy/Medication issues – Dr M informed the group that he will be taking a more active interest in the running of Middleton Pharmacy following his retirement from Felix House Surgery. |  |
| **2** | **SURGERY LATEST**  Outline planning permission has been granted for a surgery to be built on land owned by MHP developments on Yarm Road. NHS Property Services have appointed Community Ventures as the developer to take forward the building on this site. We have been given an indicative time frame of 18 months – 2 years for the new surgery to be operational. In the meantime the surgery will continue to run from the current premises as agreed with Dr M. |  |
| **3** | **FEEDBACK FROM COMMUNITY COUNCIL**  GL gave an update from recent meetings  Care home project – aim is to align all care homes in Darlington to a GP Practice. Middleton Hall and St George’s are aligned to Felix House Surgery  Hospital discharges – aim for these to be possible over weekends to free up beds. Discussion followed over patients discharged from hospital into step down beds. No beds currently available in MSG area. GL will raise at next CC meeting as concerns over our patients being moved out of our practice area – problems with continuity of care and difficulties for relatives visiting.  Following GL’s query re the return of aids sticks ,crutches etc. an attempt is to be made to assess the situation across the Darlington area with a view to a cost saving. |  |
| **4** | **WALK-IN SURGERIES**  The practice are thinking of introducing walk-in surgeries each morning for same day urgent appointments. This is to cope with demand for appointments and maintain good access. The model works well at a nearby surgery. The group felt there may be issues with patients potentially arriving at the same time such as   * Poor car parking * Inadequate waiting room   The group felt they needed more information on how this system works. |  |
| **5** | **FUTURE PPG MEETINGS**  It was agreed by the group that the current system of quarterly meetings was not working well. It is difficult to arrange a time convenient to the entire group and often issues were not being addressed in a timely fashion. The group agreed to move to a virtual model whereby emails can be circulated to all included in the distribution list. This would enable issues to be raised as they happen and discussed via email by the group at their convenience.  This may also allow wider membership to the practice population.  Anyone wishing to join the virtual group should email [liz.stewart@nhs.net](mailto:liz.stewart@nhs.net) |  |
| **6** | **AOB**   * The group wanted to thanks Dr M for attending the group meetings and for looking after them as patients for the past 29 years. All wish him well for a healthy and happy retirement. |  |